

AAPURTI – Public Distribution System, Food & Civil Supplies Dept, Govt. of UP
(<http://fcs.up.nic.in>)

Automation of PDS as per National Food Security Act (NFSA) - 2013 has been introduced in Uttar Pradesh with the name "AAPURTI" with the objective of providing essential commodities to underprivileged sections of the society at subsidized rates. It is the largest network of PDS in India with more than 3.40 crore ration card holders, 15 crore beneficiaries and 79,288 Fair Price Shops.

Major components of AAPURTI are:-

- **RATION CARD MANAGEMENT:** Creation & Management of digitized Beneficiary Database as per NFSA. 100% ration card details with member details are available online. System has been integrated with Common Service Centres across the state.
- **SUPPLY CHAIN MANAGEMENT:** Automation & monitoring of food grains allocation, storage, transportation and delivery. Commodity allocation at District & FPS level, Release Order, e-Challan, Dispatch order, Stock receipt and finally delivery at FPS.
- **e-PROCUREMENT:** Farmer registration, wheat/paddy procurement, payment to farmers, movement challan for mill/FCI depot, FCI acknowledgement and Billing.
- **PoS WITH UID INTEGRATION:** Aadhaar based biometric authentication to distribute commodities at FPS, capturing commodity distribution transactions through PoS devices and updation of transactions at central server.
- **MOBILE APP:** Mobile App to provide facilities like Ration Card Search, FPS Search, view NFSA eligibility criteria etc.
- **GRIEVANCE REDRESSAL:** Online role-based Grievance Redressal Mechanism for citizen complaints received directly (online) or through Toll free Call centre. 83,826 complaints have been received till now, out of which 72,238 complaints have been disposed.

'AAPURTI- Uttar Pradesh Public Distribution System" received highest 'Award of Excellence' in CSI NIHILENT e-Governance Award 2015-16