

District Level Workshop cum Training Session of IGRS - Muzaffarnagar

A workshop cum training program on the implementation of IGRS (Integrated Grievance Redressal System) was conducted by NIC Muzaffarnagar at Zilla Panchayat Auditorium, Muzaffarnagar on 22 January 2016.

All Revenue, Police, Development and other district Level Officers of Muzaffarnagar attended the workshop.

IGRS (Integrated Grievances Redressal System) is an integrated application system based on web technology, which brings all Grievances Redressal mechanism to one platform enables instant and easy communication between the concerned Departments/Officers of the state and citizens resulting in the speedy redressal of their grievances from anywhere and anytime (24 x 7) basis and also provides submission of grievances by the aggrieved citizens.

All the features of the IGRS (Jansunwai.up.nic.in) website was described by Gaurav Tyagi, DIO and Dr. Hemant Gaur, ADIO coordinated the whole function.

User id/passwords were distributed to the designated Officers and their operators.

The participants had shown keen interest in the system and actively taken part in the discussion after the presentation.



